COMMON FAQ'S FOR PARTIES

Our staff is here to help ensure your birthday party is a huge success. We're happy to answer any questions you might have, but the details below are a great place to start!

What if I need to change the date of my party?

No worries, a party date can be switched ahead of time, assuming we have a date available for you.

Does my deposit go toward the total bill?

Yes, once the total deposit is paid, the non-refundable $50 will be applied toward your total bill at the end of the party.

What is your cancellation policy?

Once a birthday deposit is made, it is non-refundable. However, if you need to cancel your reservation, the deposit can be used toward a new reservation within one (1) year of the reserved date of the party that was cancelled.

What should guests wear to the party?

For gymnastics parties, we recommend a leotard or comfortable stretchy clothes that do not restrict movement. Please leave your shoes and socks in the designated cubby area. Please remove all jewelry and put long hair in a ponytail.

For swimming parties, please wear a swimsuit and bring a towel. We also recommend bringing goggles and any needed flotation device.

How many total children are included in the party?

- 10 kids are included in the base cost of the party.
-Every child after the included 10 is an additional $7 per head.
-The birthday child is not included in the guest count.
- We do not include infants, parents, guardians, teachers, and chaperones in your guest total

Am I allowed to tip the party host?

Our birthday package price is comprehensive. However, tipping is greatly appreciated... but not at all expected.

Am I welcome to bring additional décor?

Absolutely, however, we do have a no glitter and pinata policy. You are also responsible for removing any additional décor at the end of the party such as balloon arches, banners, etc.

Am I welcome to bring outside food?

Yes, you are welcome to bring in outside food, soft drinks and cake. No glass or alcohol is permitted.

How early can I set up for my party?

You are welcome to come 15 minutes prior to your party's start time unless previous arrangements have been made.
When your party is over, please be respectful with leaving in a timely manner as we often have parties booked back-to-back and our attendant needs time to clean the space for the following party.

How should we handle liability waivers for guests?

We can certainly provide the liability waivers prior to the party date. However, we find that it is easiest to just have the liability waivers filled out as the guests come to the party.

What is included in the provided table service?

We provide either dark blue or light pink paper plates, napkins, cups, silverware and plastic table clothes (inside parties only).