

FAQ'S SUMMER 2023

WHEN ARE THE OUTDOOR POOLS OPEN?

The outdoor pools are open thru Labor Day, 9/06, from 12:00pm – 7:00pm every day, weather permitting. A modified back-to-school pool schedule will take effect late in the season.

CAN I BE AT THE POOLS OUTSIDE OF NORMAL POOL HOURS?

As an adult (18 or over) you may be at the adult pool outside of normal pool hours, at your own risk and until it is dark, as determined by the Manager on Duty, during regular club hours and when no classes are being held. As our swim team and preschool children are in the family pool every weekday morning, no one is allowed at the family pool, baby pool, diving well or bathhouses until 12:00pm and after the preschool children have cleared the deck. No one is allowed in common areas with our preschool children at any time. **These are DCFS regulations and will be followed strictly and without exception.** Anyone not complying will be asked to leave the premises and may have their membership revoked. Swim team may also use the adult pool weekday mornings. Swim team, maintenance and cleaning staff have priority at all pools during the morning hours. Please refer to the Lighthouse Pointe pool schedule.

CAN I TAKE MY KIDS WITH ME TO THE POOL IN THE MORNING?

No children (under age 18) are allowed outside at the pool facility outside of regular, guarded hours (12:00-7:00) at any time for any reason – NO EXCEPTIONS! At 7:00pm, all children must clear the pool grounds.

WHERE DO I DROP MY KIDS OFF FOR SWIM TEAM?

Children should use the athletic club main entrance for morning swim team practice.

WHAT HOURS ARE THE OUTSIDE BATHHOUSES AVAILABLE?

The bathhouses are not available for use until 12:00pm and close at 7:00pm.

ARE THERE TIMES WHEN THE POOLS ARE NOT OPEN?

The pools will occasionally close early to host a home swim meet or special event. Dates and times will be posted in advance. There is no swimming or pool use permitted during these times.

The temperature outside must reach 70 degrees by 12pm for the pools to open at 12:00. If we do not open at 12:00, the temperature will be re-evaluated at 1:00 to determine 1:30 opening and again at 3:00 to determine 3:30 opening. If we do not open by 3:30pm, we will not open at all that day.

The facility will be cleared in the event of inclement weather, thunder, or lightning. Re-opening of the pools in these cases will be evaluated on a case-by-case basis. Please assure that there is always an adult available to pick up children in these cases. Children will be housed in the athletic club lobby until they can be picked up.

CAN I DROP MY KIDS OFF AT THE POOL?

Children must be 14 years old to be allowed at the outdoor pools without an adult. Example: you may **NOT** drop off a 14 year old with a 10 year old! If there is anyone under the age of 14, an adult member must be present at all times. For the safety of our members and staff, this will be strictly enforced. Anyone found abusing this policy will have their membership terminated. No one under age 18 may be at the pools outside of guarded hours.

CAN I DROP MY KIDS OFF AT THE ATHLETIC CLUB?

Children must be 14 years old to use the athletic club without an adult. Please refer to the clubs AGE RESTRICTION CHART as to which areas of the club are available at what age. Please check with a membership coordinator with any questions and before dropping off children. Reminder: the indoor pool at the athletic club is not available to anyone under the age of 18.

WHAT IS THE GUEST POLICY?

You are welcome to bring guests to the club! Guest fees are \$15 for adults (age 14+) and \$10 for children (ages 2-13) and will be charged for anyone who is not a member, regardless of area(s) utilized. There is no charge for children under age 2. We are unable to care for children of guests in our playroom due to insurance regulations. An individual may only be a guest 3 times per calendar year. If you have a guest meeting you at the club, please wait for them in the lobby. Adult guests must complete and sign the guest register located at the front desk. Any guest under the age of 18 must be registered and signed in at the front desk by an adult (over age 18).

If you have out-of-town company coming for an extended period of time, please see a membership coordinator for special accommodations.

WHAT IS THE PLAYROOM POLICY?

Our playroom is available to members' children who are listed on the membership free of charge or with a \$5 drop in fee for children not on the membership. A reservation must be made in advance for any infant under the age of 15 months. We are unable to care for children of guests. Playroom hours may be adjusted to adhere to federal and state guidelines.

It is **ILLINOIS STATE LAW** that the maximum amount of time a child age 1 or over can be in our playroom is 2 hours in a 24 hour period. The maximum for an infant (under age 15 months) is 1 hour in a 24 hour period. For the safety of our members and staff and to adhere to state law, this policy will be strictly enforced. Anyone found abusing this policy will lose playroom privileges. Duration may be adjusted to adhere to federal and state guidelines.

READMITTANCE OF CHILDREN TO POOL FACILITIES POLICY

Please do not send children under the age of 14 out of the pool facilities (example: to your car in the parking lot) unattended. They will not be allowed re-admittance to pool area without an adult. Please remember, our parking lot is a busy place and cannot be monitored. We want to make sure all our children are safe!

SHIRT & SHOES POLICY / APPROPRIATE ATTIRE

Shirts and shoes must be worn inside all club facilities. No open toed shoes are allowed in the weight room. Please remember, we are a family club and as such, appropriate attire must be worn at all times.

CHILDREN IN FLOTATION DEVICES

All children who require a flotation device and all children age 5 or under must have a parent/guardian in the pool with them within arm's reach at all times.

SWIM DIAPERS

Any child who is not potty trained must wear a swim diaper.

MERMAID TAILS

Mermaid tails or any item that binds feet/legs are not allowed on Club property.

POOL MANAGEMENT

All rules and regulations set forth by the Club, pool manager and lifeguards must be adhered to at all times.

WHERE MAY I LEAVE MY PERSONAL ITEMS?

Personal items may be stored in a day locker in one of the bathhouses or locker rooms throughout the facility. Please bring your own lock. Permanent lockers may be rented for the duration of the pool season. Staff members are not allowed to look after or be responsible for members' personal items.

AGE RESTRICTIONS CHART

To Be Dropped Off At The Club	14+ allowed without a parent <14 parent must be on the premises
To Use the Weight Room	14+ allowed without a parent 10-13 must be with a parent or trainer
To Attend Group Fit Classes	14+
Sh'Bam & Zumba	8+
Grit	18+
Aqua Classes in the Adult AC Pool or Outside	18+
AC Indoor Pool	18+ (except during guarded open swim times)
Indoor Open Swim	14+ allowed without a parent <14 must be with a parent Child in flotation device and children age 5 or under must have a parent in the water within arms reach
Outdoor Pools	18+ during non-guarded hours 14+ allowed without a parent during guarded hours <14 must be with a parent Child with flotation device and child age 5 or under must have a parent in the water within arms reach
Kids Club Open Basketball	14+ allowed without a parent <14 parent must be on the premises
Kids Club Open Gymnastics	10+ allowed without a parent 6-9 must be with a parent <6 parent must be on the gym floor with the child
Whirlpools, Saunas, Steam Rooms	18+

